

veronica brown

Dunwoody Mortgage Services
4411 Suwannee Dam Road, Suite 555
Suwannee, GA 30024
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Dear Clay,

Wow—just wow. Today is closing day. I'm buying a house that I've dreamed of for a long time. I could never have navigated this journey without you. You have been an absolute rock star throughout my entire mortgage application process, ever since I called you for some advice before I started househunting.

Since I have been self-employed for several years, this has been a tricky application, requiring extra paperwork and approvals. You navigated me through the process seamlessly, and even advised me on where to keep my money (in the business? in my personal account?) to optimize my application.

When I remembered late in the process (my bad) that I needed to put everything in the name of my revocable trust, you got that change made—again, seamlessly.

When I got a *job offer* (of all things)—just as my application was going through underwriting based on my history as a self-employed person—you navigated me through the timeline to ensure that my application was approved and everything was proper.

Then, when there was a snag today—*closing day*—you were right on it to ensure that my closing would go through without any surprises.

You did all this while interest rates were sinking, and your business was blowing up. You answered every phone call and email promptly, and you even worked late and on weekends to put together my mortgage application on a fast timeline. I thank you wholeheartedly.

To anyone who reads this: I don't want to commit Clay to successfully pulling off every miracle every time, but I can assure you that Clay Jeffreys is a talented professional; he knows his industry, he provides stellar service, and I can't sing his praises enough.

Bravo to you, Clay!



Veronica Brown